



IMPACT REPORT



DELAWARE COUNTY
**Literacy
Council**

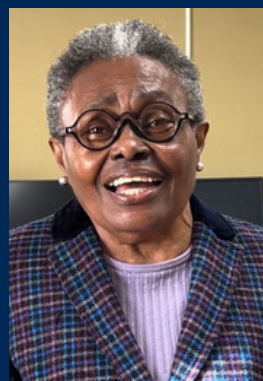
2023–2024 OUR YEAR IN REVIEW

FROM OUR **2024** GRADS



"Delco Literacy has meant the world to me. It's opened up so many opportunities for me."

Christopher Dorsey
GED Graduate



"DCLC is a place where everyone can find the assistance they need to progress. It's like a big family."

Anne Marie Sanon
ESL Student

OUR PROGRAMS & SERVICES

CAREER
READINESS

Financial &
Health
Literacy

GED
Or
High
School
Equivalency

ABE

Adult Basic
Education

ESL
English
As
A
Second
Language

The **MISSION** of Delaware County Literacy Council is to help adults develop reading, writing, math and English Language skills to thrive in the workplace and the community.

CASE
MANAGEMENT

Digital
Literacy

700+
Students
Served

OUR LEARNERS

48,388
Hours of
Instruction

Students
Averaged
95
Hours of
Instruction

Approximately

60%
Attend
Class
Virtually

72%
Identify
as
Women

To Our Supporters and Partners,

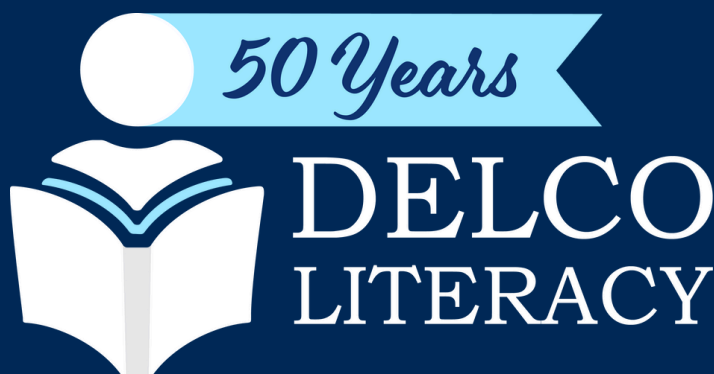
As the only Title II (state-funded) agency in Delaware County, DCLC is a vital component of the resources available to residents who want to improve their education and employment opportunities. During the 2023-2024 program year, DCLC experienced the most growth and innovation since the pandemic, including serving 27% more people than the previous year (774 adults) and increasing the average instructional hours 30% above the standard (95 hours per student). Based on this demonstrated program strength, we received an additional \$416k in state funding. As a result of this funding increase, DCLC was able to hire additional instructors and student support staff, increasing the capacity for providing the direct services our participants need.

While support from the Department of Education is crucial, none of the work we do would be possible without you, our wonderful community of supporters – volunteers, community partners, and donors. Keep an eye out for what's ahead for us, including celebrating 50 years of providing adult education services with a birthday bash at Harrah's Casino on April 24th, rolling out our special 50th anniversary logo (below), and increasing brand awareness by transitioning from DCLC to Delco Literacy. We're dedicated to honoring our history while we welcome the future and evolve to meet the needs of those who need us most, and we thank you for your continued support as we move ahead together.

With gratitude,

Colleen Duran

Colleen Duran, Executive Director



WORKFORCE DEVELOPMENT

Career
Coaching

Essential
Skills
Training

Case
Management



Andrés Mauricio Zapata with his PA Department of Environmental Protection exhibit at the Harrisburg Farmer's Event

Delco Literacy's Workforce Development Program combines individualized career coaching, essential skills training, and support services to help adult learners overcome barriers to employment success. Participants receive personalized support including weekly coaching sessions, professional skills development, and assistance with resume writing and interview preparation.

Andrés Mauricio Zapata is a chemist who wanted to apply for a job with a government agency. He met weekly with Delco Literacy Career Advisor Elaine Herbert who helped him revise his resume from four pages to two, coached him through mock interview sessions to prepare him for future interviews, and offered suggestions of other companies and resources that would assist him in his job search.

Zapata took the initiative to prepare a PowerPoint presentation representing his skills and knowledge which impressed the interviewers. He received a job offer, and most recently contacted Elaine to inform her of his recent promotion.

"I got a promotion, and I am happy because we are looking for a house," said Zapata. "Thanks for everything, Elaine. Your help was very important in this process."

CLASS OF 2023-2024

STUDENT CELEBRATION CEREMONY

The DCLC Board of Directors and Staff celebrated the accomplishments of our adult learners at the Student Celebration Ceremony in May at the Delaware County Intermediate Unit in Morton.

The Student Celebration Ceremony recognized the remarkable achievements of our adult learners who reached various milestones such as obtaining their GED, becoming U.S. citizens, completing job training, and more.

"Each achievement is a testament to the resilience and ambition of our learners," said **Colleen Duran, DCLC Executive Director**. "The entire staff at DCLC takes immense pride in being part of their transformative journeys."

Donned in cap and gown, each student received a Certificate of Achievement from guest speaker **Stefan Roots, Mayor of the City of Chester**, and then enjoyed a slice of celebration cake with family and friends after the ceremony.



Mayor Stefan Roots joined students for the ceremony.



ABE/GED Instructor Duane Belgrave, Sr. congratulates GED Student Andrew Hamilton.



Delco Literacy students pose after the ceremony.



Sun East Federal Credit Union's Essay Contest

ESL Student **Valentina Yurchenko** (pictured on right with Executive Director Colleen Duran) won the Sun East Federal Credit Union's "People Helping People" essay contest which included a \$200 award. The contest asks students to write about their experience volunteering in the community and the impact it has made on their lives. Valentina's essay describes how she volunteers with the Postpartum Meal Ministry at her church. Thank you, Sun East Federal Credit Union!



DIGITAL LITERACY

100
PARTICIPANTS

29
WORKSHOPS
AND
CLASSES

DROP IN
COMPUTER
LABS
FOR
STUDENTS
HELD
TWICE A
WEEK

PARTNERS:
DELAWARE COUNTY WORKFORCE
DEVELOPMENT BOARD
AND CAREER LINK

DELCO GIVES

Delco Gives mobilized 9,600 donors to contribute more than \$1.7 million in support of vital community services throughout Delaware County. Among the participating organizations, Delco Literacy played an active role in amplifying the campaign's message through our engagement in the Delco Gives livestream event. We shared our mission through an engaging segment that highlighted our commitment to fostering adult literacy throughout Delaware County. The interview provided viewers with insights into our goals for the campaign and, importantly, outlined various ways community members can support and engage with the organization's initiatives year-round. Participating in Delco Gives not only strengthened our connection with current supporters but also introduced Delco Literacy's vital work to new audiences across the county.



Executive Director Colleen Duran & Director of Adult Education Chris Zakorchemny participate in the Delco Gives Livestream

DCLC VOLUNTEERS



ESL Student Con Ho and Tutor Justin Borkowski

56 VOLUNTEERS

4,075 VOLUNTEER
HOURS

SCAN TO BECOME
A TUTOR



VOLUNTEER TUTORS FOR 2023-2024

Atta, Darlene
Beckwith, Lynn
Bloom, Frances
Borkowski, Justin
Clark, Sandra
Cody, Susan
Cordes, John
Cryor, Deirdre
Dolan, Dennis
Duffy, Rosemary
Finesilver, Janet
Gladstone, Patricia
Hanson, Daniel
Hardy, Karen
Jones, Corinne
Jones, Rita
Lavine, Suzanne
Lele, Mina
Leppel, Karen
Liberatore, Arlette

Lynch, Eileen
Maldonado, Zelma
Mannion, Marty
Markman, David J.
Matthews, Peter
McCafferty, Nancy
Natalie, Margaret
O'Connor, Antoinette
Oleynick, Peggy
Persson, Marc
Petrone, David
Poteet, Michael
Radbill, Catherine
Rose, Rita
Sheau, Philip
Sheffler-Collins, Craig
Spingler, Rosemary
Stein, James
Tallent, Anne
Trago, Cynthia

Vizzard, Maureen
Waldt, Alan
Weiner, Joel
Weisbord, Anne

VOLUNTEER CLASSROOM AIDES

Bezerra, Carla Sanches
Buchanan, Katherine
Gentile, Evie
Giacomucci, Sue
Gutsche, Stephen
Heston, Katherine
Jackson III, Wendell
Maggio, Gabriel
McCallum, Diane
Messerman, Kathy
Smith, Zac
Tyson, Asa

OUR PROGRAM PARTNERS



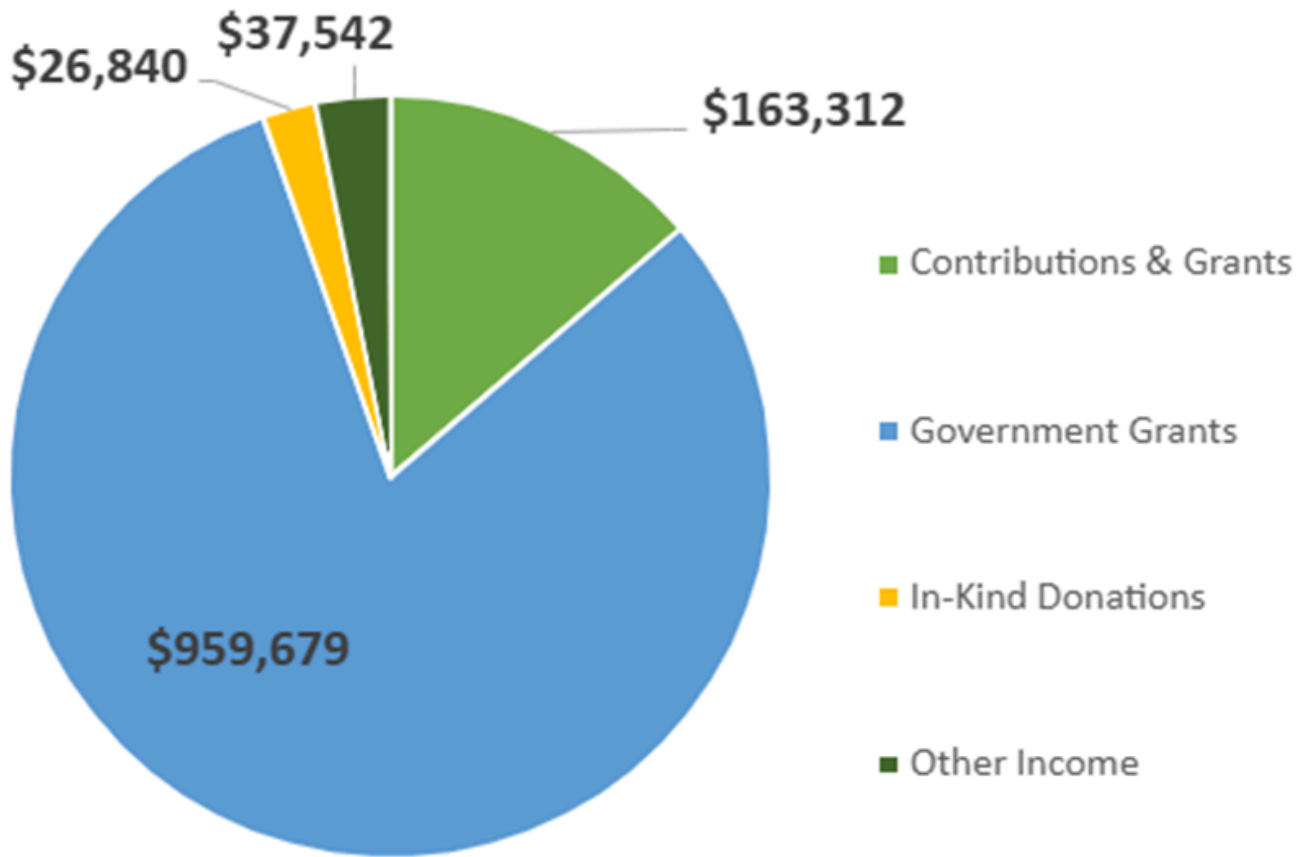
Mayor Stefan Roots, City of Chester
Representative Jennifer O'Mara
Congresswoman Mary Gay Scanlon

Community Action Agency of Delaware County
Keller Williams Real Estate Media, Jamie Kerezsi

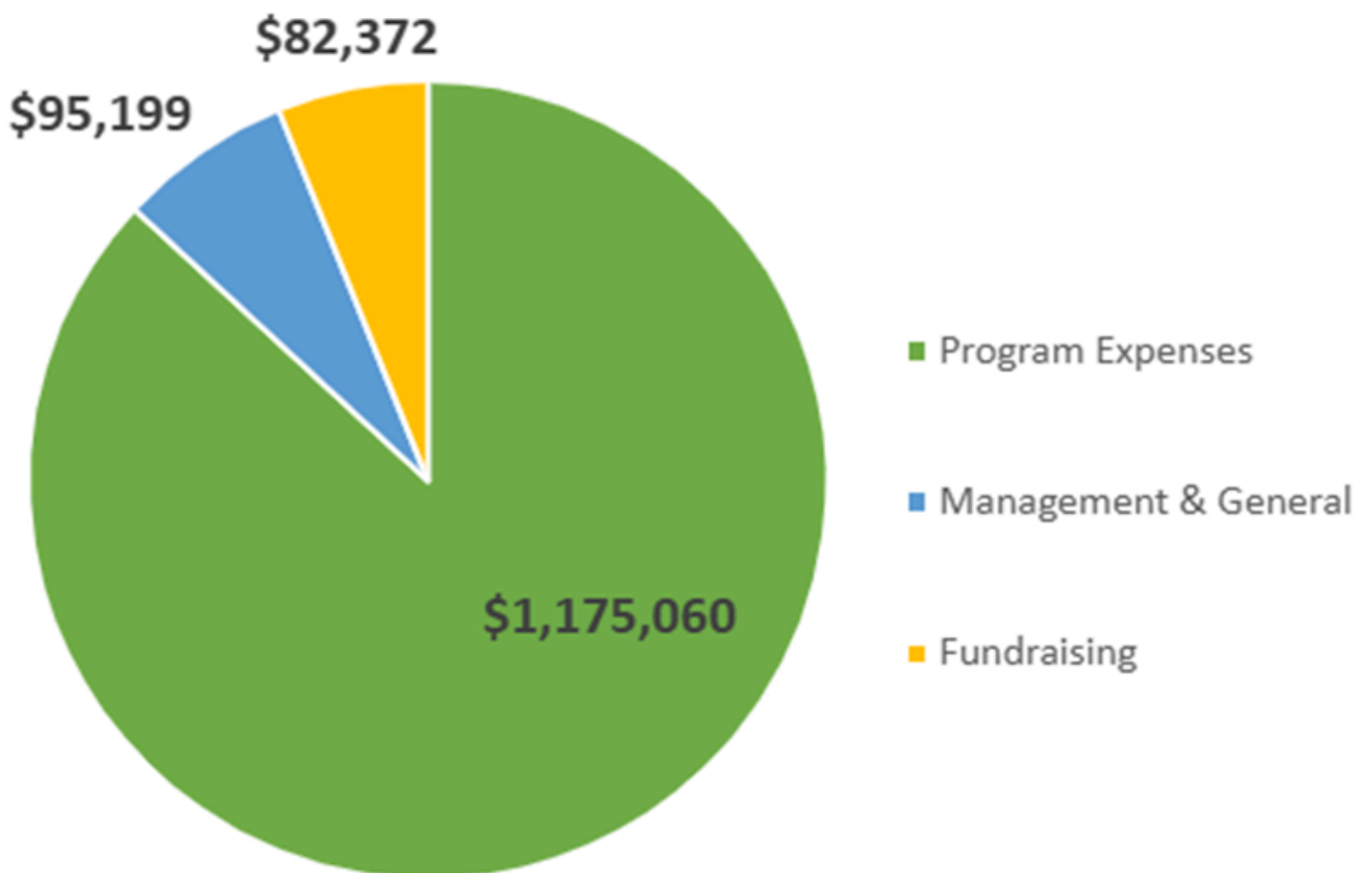


2023-2024 FINANCIALS

Revenues 2023 - 2024



Expenses 2023 - 2024



OUR DONORS & FUNDERS

Thank you for your partnership and support of the Delaware County Literacy Council. We have made every effort to ensure the accuracy of this list. Please let us know if you notice an omission.



(L to r) Harrah's Banquet Supervisor Jimmy Di Guglielmo, Delco Literacy Board Member & Harrah's VP of Casino Operations Matthew Conner, Harrah's Director of Food & Beverage Danielle Rosamilia, Delco Literacy Executive Director Colleen Duran, and Delco Literacy Board Secretary Joy Karsner

**FOUNDATION,
CORPORATE,
AND
GOVERNMENT
FUNDERS**

AARP Digital Skills Ready@50+ Program
Acrymax
Blinck Studios
Brinkman Foundation
Caesars Foundation
The Community's Foundation
Delaware County Interactive Gaming Revenue Authority
Delaware County Intermediate Unit
Delaware County Workforce Development Board
Dollar General Foundation
Ethel Sergeant Clark Smith Memorial Fund
Foundation for Delaware County
Franklin Mint Federal Credit Union
Harrah's Philadelphia Casino and Racetrack
King's Automotive
Members Wealth
Nora Roberts Foundation
Pennsylvania Department of Education
Project W
Proliteracy
Rosenthal Family Foundation
Rose Valley Appraisal Associates
Upper Darby High School

DONOR SUPPORT

Adedipe, Ayodeji
Agozzino, Joe
Anderson, Sallie
Atkinson-Flowers, Nadine
Atsu, Theresa
Atta, Darlene
Bautista, Juan
Beacham, Jacquelyn
Beam, Gloria
Belanger, David
Berley, Robert
Bialecki, Madeline
Blagman, Ronald
Bloom, Frances
Brady, Doreen
Brangiel, Jessica
Briselli, Robert
Brooks, Peter
Bryans, Henry
Burns, Carey
Burrige, Nora
Capuzzi, John
Chalson, David
Chappelka, Scott
Charley, Deb
Chester, Ilene
Christopher, Patrice
Clark, Casey, Cicely & Erin
Cody, Susan
Coleman, Jane
Como, Lori
Contino, Gabrielle
Cranmer, Charles
Davis, Kelly
DeCecco, Susanna
Dinarte, Reyna
Dlugos, Joan
Dodds, Graham
Duffy, Rosemary
Dumont, Robert

Duran, Colleen
Duran, Kathleen
Duran, Rachael
Durante, Rick
Eckhart, Pierce
Evanson, Perri
Fagg, Raya
Farling, Judy
Feindt, Marie
Flanagan, Eileen
Flick, Pasqualyn
Flisek, Meg
Garfinkel, Amy
Garfinkel, Donald
Gladis, Alexa
Graham, Amy
Gutsche, Stephen
Haber, Kerry
Halliwill, Beth
Halloran, Mary
Hamilton, Andrew
Hamilton, Karen
Hederick, Katherine
Herbert, Elaine
Hobson Griffin, Charlotte
Hogan, Nakeisha
Ingelsby, Brad
Karsner, Joy
Katz, Steven
Kitzinger, Nancy
Korman, Thomas
Kulikowski, Leah
LaPorte, Jennifer
Lavine, Suzanne
Lele, Mina
Levin, Deanna
Liberatore, Arlette
Ligos, Maria
Longin, Jeannie
Loren, Michelle

DONOR SUPPORT

Lynch, Eileen
Maher, Christopher
Manaker, Alison
Mannion, Martin
Margolis, Kenneth
Markman, David
Matthews, Peter
McLaughlin, James
McNutt, Gloria
Meier, Candace
Melchiorre, Donald
Meyers, Steven
Michael, Kathleen
Micich, Melina
Mitrani, Doris
Mittleman, Lillian
Moeller, Mary Fran
Monroe-Hines, Nikki
Mosher, William
Muhammad, Marshall
Mukamal, Reisa
Murphy, David
Nenno, Mary
Nyce, Barbara
Oleynick, Peggy
Owen, Judith
Pearsall, Judith
Persson, Marc
Pierce, Ellen
Pollack, Amy
Reich, Carol
Reinsel, Joann
Rizzo, Annette
Rizzo, Patricia
Russo, Marisa
Savery, Jeffrey
Scanlon, Patricia
Schachner, Robert & Judith
Scotto, Patricia
Seidman, Ann

Shaw, Nancy
Sheau, Philip
Sheehan, Frances
Sheffler Collins, Craig
Silverstein, Julie
Sisk, Hannah
Smallwood, Carol
Snyder Lois
Spiegel, Martin
Stefanski, John
Stock, Jennifer L
Stoddard, Catherine
Strauman, Maria
Sullivan, Flora
Tallent, Anne
Teehan, Marie A
Thornton, Terry
Tracey, Larry
Trago, Cynthia
Travers, Nancy
Van Iseghem, Sarah
Waldorf, Saral
Ward, Dennis & Mariann
Weiner, Joel
Weisbord, Anne
Weiss, Carol
Wexler, Philip
Windhorst, Aaron
Wong, Wing
Xiao, Shirley
Yoshioka, Gloria
Zakorchemny, Chris
Zakorchemny, Nicole

IN MEMORY OF

Gerald J. Connors Sr.
From Rosemary Connors

Ronald Waite Sr.
From Denyce Waite

Charlene Hennessy
From Meg Flisek



DELAWARE COUNTY
**Literacy
Council**

Board of Directors

Executive Committee

Rick Durante, President

Lois Snyder, Vice President

Joy Karsner, Secretary

Nichole Frangione, Treasurer

Directors

Matthew Conner

Rosemary Duffy

Leah Kulikowski

Peter Matthews

Former Board Members (November 2023-October 2024):
Marie Feindt, Donald Garfinkel, Pat Rizzo

To Become a Student



To Become a Tutor



To Donate



Delaware County Literacy Council

2217 Providence Avenue

Chester, PA 19013

(610) 876-4811

www.delcoliteracy.org



DELAWARE COUNTY
**Literacy
Council**